

## Simplified Firewall Requirements

- To check if ports are opened properly, and test your network performance, use the following tool:  
<https://mediatest.ciscospark.com>  
Note: Some browsers may not be supported.
- Make sure the correct ports are open (outbound) on the firewall.

The Protocol/Ports range for endpoint for Cisco Webex Teams:

Functionality	Protocol	Port
Messaging	HTTPS	443
Notification	WSS	443
Call	HTTPS	443
Media (shared port)	RTP/SRTP over UDP	5004
Media (shared port)	RTP/SRTP over TCP	5004

- RTP port 5004
- UDP is always preferred if both ports are open

**Additional Resource:**

- For more information on Network requirements, see: [Network Requirements for Cisco Webex Teams Services](#)